24 September 2013

Principal
Burwood Girls High School
Queen Street
CROYDON NSW 2132

Dear School Principal

The NSW Government has released new public transport timetables to be introduced across train, bus and ferry services from Sunday 20 October. This applies to Sydney Trains services in our local area.

As a large number of school pupils in our community are regular users of public transport, it is important that changes are clearly explained and understood by the students, their parents/carers and teachers.

The new timetable represents the biggest rewrite of the timetable in a generation. It will deliver more than 1000 extra train services, introducing more express services and provide a better outcome for the overwhelming majority of customers who use the train network.

You can access further details of the train timetable by downloading the new train timetable app ‘New Times’ from the App Store or Google Play or visit the website newtimetables.com.au. To print a copy of the timetable, go to 131500.com.au.

Transport for NSW has been working with bus companies to ensure there are good connections between train, bus and ferry services. Local bus operators will contact schools directly to advise if there are any changes to school bus services.

A comprehensive marketing campaign to inform the public and community of timetable changes is now underway.

As your local Customer Service Manager, I am committed to ensuring a smooth introduction to the new timetable for your school and students. Please contact me on 0437 525 270 if you have any questions about the new timetable or any other local train service issues you and your school community may wish to discuss.

Yours sincerely

Luke Webb-Sear
Station Customer Manager