Sydney Region Music Festival  
Thursday, 20th September 2012  
Important Ticket Information

Dear Parents,

The Sydney Region Music Festival concert is quickly approaching. Outlined below is some important information about tickets. **Please note that students in the concert DO need to purchase a ticket to sit in the hall to watch the other half of the concert in which they are not performing.** Any student who does not buy a ticket will be supervised backstage. Adult prices are $35 and concessions are $28.

I highly recommend that you purchase your tickets as soon as possible. I have been involved in this concert for several years and know from experience that it **ALWAYS** sells out early. It is difficult and sometimes impossible to get tickets if you leave it till the last minute.

- **Tickets go on sale Tuesday 24th July (next week)**
- Tickets are to be bought directly through the Opera House Box Office
- The box office is open from 9am – 8.30pm Monday to Saturday. Online bookings are available 24 hours a day, seven days a week.

**BOOKING NUMBERS**

- Telephone: 02 9250 7777
- Online Booking: Box Office online at [www.sydneyoperahouse.com](http://www.sydneyoperahouse.com)
- Fax: 02 9251 3943

**PAYMENT METHODS**

- Payment is accepted by cash, cheque, money order, Travelers Cheques (in Australian Dollars).
- Credit card payment is accepted by VISA, MASTERCARD, BANKCARD, JCB, DINERS & AMERICAN EXPRESS.

**FEES - To the customer**

- SERVICE FEE - $8.50 - Call Centre ; $8.50 – Internet ; $5.00 - Box Office
- A SERVICE FEE OF VARYING AMOUNTS is charged (GST inclusive) per transaction (irrespective of the number of tickets purchased) is charged to the customer for all telephone, mail, fax, e-mail and online bookings. **No service fee** applies when paying by person at the counter,

**EXCHANGE FEE**

- Where applicable a fee of $5.00 (GST inclusive) per ticket applies on all ticket exchanges.

**TICKET- Prices & seating**

- Adult tickets are $35 each and Concession/Student tickets are $28 each.
- All seats are allocated on a first in, first served basis. There is no QUOTA. The Box Office assigns seats as they are booked. Get well organised and do not leave it till the last minute. Parents will not be able to sit together unless they book together. The concert is ALWAYS sold out!!

Diana Springford  
Director, BEP  
23 July 2012